CV Writing

May 2025





Meet the team - we are here to help



Fiona Telford -Careers
Consultant Mondays
& Tuesdays



Josh Phillips – Careers Consultant Wednesdays, Thursdays & Fridays

Contact us on careers@lshtm.ac.uk

By the end of this session you will learn



- Purpose of your CV
- How long a recruiter takes to read your CV
- Where a recruiter looks on the CV
- What makes a good CV
- What makes a bad CV
- The best structure for your CV
- What to write on your CV
- How to write high impact sentences
- How to put it all together for a top performing CV

ALISON BRIGHT

25 Green Street, EC3R 4PG, London, UK Tel: 44 72365278953; email: a.bright02@gmail.com

EDUCATION

London School of Hygiene and Tropical Medicine, MSc Nutrition for Global Health

2017-2018

Modules included: Basic Epidemiology, Statistics for Epidemiology and Public Health, Fundamental Public Health Nutrition, Nutrition in Emergencies

Dissertation: quantitative study evaluating the effectiveness of nutritional intervention in three feeding centres in Yemen

SOAS, BA Development Studies, 2:1

2006-2009

Key modules included: Key Thinkers and Theories in Development, Comparative Studies in Development, Development and Conflict, Issues in Gender and Development, Non-Governmental Organisations, Development and Changer and Dissertation: A post-colonial assessment of development interventions in sub-Saharan Africa during the 1960s

Fenchurch Academy, A levels

2004-2006

Government and Politics (A), Economics (B), French (B)

EXPERIENCE

Action on Hunger, Project Manager, Senegal

Oct 2015-July 2017

Action on Hunger runs short-term feeding projects in conflict areas and long-term partnerships to bring about sustainable solutions in areas with vulnerable food supply chains. Skills gained include:

- Leadership: as leader of a team of six I was responsible for determining the strategic direction of a long-term project in Eastern Senegal, including securing buy-in from donors and the NGO's head office team
- Monitoring and evaluation: established a robust framework for evaluating the project's outputs, leading to three years' renewed funding after the initial one year grant
- Building partnerships: The Action on Hunger model is based on partnering with local organisations and I developed strong
 working relationships with local workers across the ten areas for which I was responsible
- Communication: As well as developing relationships with local community leaders I reported directly to donor agencies, with
 my monthly reports directly contributing to the renewal of our funding

Green Shoots, Programme Worker

Dec 2009-Sept 2015

Green Shoots is a small NGO working in Sub-Saharan Africa to facilitate community-led agricultural projects. I was placed in eight different locations for periods of 1-6 months each, also spending periods of time in the London head office.

- Cross-cultural communication: I was responsible for guiding and training new members to ensure all our activities and interactions were culturally sensitive
- Building relationships: I was based at a new project in an area where Green Shoots had not previously worked, which
 involved quickly establishing trust and good relationships with the local community
- Organisational skills: When I was at the London head office I supported the teams at all our locations, acting as first point of
 contact for any problems, dealing with gueries where appropriate and escalating to senior managers where needed

Partners in Development, Vice-President

Sept 2007-May 2009

Partners in Development is a student-led society which builds links between SOAS students and NGOs to facilitate knowledge exchange through student voluntary placements and activities

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Primark, Customer Service Assistant

Nov 2006-Aug 2008

- . Communication skills: resolved customer queries and complaints
- Working under pressure: dealt courteously with customers of all ages and outlooks within an extremely busy store, consistently meeting sales targets

ADDITIONAL INFORMATION

Languages: English (Native), French (Fluent spoken/intermediate written) Spanish (Conversational)

IT Skills: Good knowledge of MS Office (Word, PowerPoint & Excel) and SPSS

INTERESTS

Field hockey, running, winter sports, reading, social activities with family and friends, music, travelling

REFERENCES ON REQUEST

What is the purpose of a CV



- To get you through to the next stage of the recruitment process
- Give recruiters what they want...

How long does a recruiter take to read your CV?



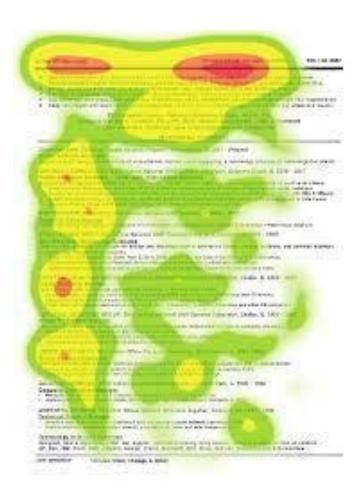
7 Seconds

Source: careers.hollywoodbowlgroup.co.uk 2022

Where do recruiters look on the page



Recruiters scan the left side of the CV evenly, picking out titles and reading supplementary information as necessary.



What makes a good CV



- Clear, simple layouts with clearly marked section and title headers - recruiters spend more time focusing on job titles than on any other element.
- Layouts that take advantage of F-pattern and E-pattern reading tendencies e.g. bold job titles supported by bulleted lists of accomplishments.
- An overview or mission statement at the top of the first page of the CV.
- · Clear fonts.

"Good" Example



Recruiters did not spend significant amounts of time on any one element. Rather, they scanned the left side of the resume evenly, picking out titles and reading supplementary information as necessary.

BRIAN POWERS	METRO NYC/NJ

DIRECTOR OF OPERATIONS / PAGE PROGRAM MAKAGER

A hardborn operation and program rangement feature with a 20, year power track record in Telecommunications and Utilized industry installed and let letting time. It contributions all phonoing and delivery of multitotic countext, large and to receive the contribution programs and energy intradructive projects. Adapt at furthly around poor performing leading and processes. Consistently driven gains in quality, productivity, and proclability will be emphasing demanding corporate and disfer executablers. Assess Capathy is included.

- ☐ Delivering complex projects within tight time & budget constraints
- Desired of profitable strategic alliances with clients & business partners
- Recruiting, training, mentoring, motivating & retaining top cross-functional talent
- □ Streamlining business processes & optimizing systems to drive increased efficiency and profitability

СА - БЕВ ГЛЯТОРУ & АССОМРЫВНИЕМТS

room p. Project Management Consultant. 2017 - present

lakie. To constructional DEM 2018 - prosest

Project Definery Manager: Provide insulagement experies for equipment upgede allegeds in the Northcast and Edit Potent Regions (Major Hill an include Satisfaction BHU Upgrade 2G For Hashing 2GA a 2GA can are grown and waying accuminent assemblers in projects.

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ARRE FARO At rieger, 2015-2017. Cirected deliver, of Mak. Reas. — being MARE for projects. Managed printing adhebits depending to make a delivery on-the and embagied completion. Served technology dients consist depending a Managed craiged outcomes up of 54% and bimorine directivationed staff or 5.

Dramatically improved pennit processes & approval results. Upgraded data collection with a new absolute system linked to design survey emproved the application approval reteaf on 25% to 36% to avaid down to opioid debays.

Standardzed program management, beasting quality & productivity. Developed SCH: and Beer Fractices, Confidence on understrate; resources, Droce a 1925 gain in pound quality, limitiness and approval medica. Fedicact even as by \$5%, concenting again point source; by topological clean.

Project famageir, 2015-2015. Extrator is sensity at ECPM intractive and constitution (Warro, 146.5 Small Cell) propers. In idicting 4.3. Managed budgets to BMA and certain Cell.

Revitalized an ECPM project. A \$100M Boordal vitrices intrastrudure ECPM project was boiling so require. Assembled 6 war point to length per processes, define and take in lettones increase visibility and strengther accountability. Improved performance against data from 35% to 103%.

Cured compliance issues ahead of actividute. Assembled and dileved a millidisciolinary team, Develope si fastilitati, corres, se oroject (dan. Reactived 100% of the 16 cienthes in half the projected schedule. Exceeded pierri and contracts all sepses alters and or name. PCD penalities.

Market Let 37 Contraction Manager, 171 (a. 12. Tripped to lead discress, agentizational training and performance improvements for Clearwise, a major telecommunications clent. Managed warns to 18 and budgets to 98M.

Turned around a commercial regional network launch. Lessed with pulling the project back on back town-count and augmented the count's project expoundation. Recognitions the depth plant surring approximation and around project and around a surring approximation of a surring of a surring and a surring approximation and a surring of a surring o



Chief Financial Officer / VP of Finance

Pspecies act CPC with a presentate continuous and a last figures organization, and satalog ing cross-fit actional proceedings of color techniques. Hands on a group bank is fit broad-exact but note specialistic execution by for material and communication skills dealing with all levels with interest and corrections of execution by a level supported and communication skills dealing with all levels with interest and correction. Deep a stated history of delivering results.

- al Corporate Administration
- at Garbal Servegic Farminal Pacining & Aradysis
- at 1981. Osmorship & Maragorium
- J. Budge and Forcessing & Medidus
- □ Process Re-alignmeating

- Performers & Optimization
- U. Beard Relations
- U. Tellant Selection, Development & Rotention.
- U. Mergers & Acquisitions
- □ Cortio a & Compliance

Professional Experience

EZShield Inc., Baltimere, MD

No. 2009 Preser

Policinship for managing all linearital accounting, legal, task management considered for his any and managed plantage to eat, used the total allow and identity in declare servers provider, with annual revenue of \$25 million.

- Lead stocks full site of company to New York hased private earlier from key maint of corporation all it handal, has been and human resources therefore fill resources.
- Restructured composate door cucleany 32 mattern in annual indexest savings.
- Smallified corporate structure webling SI million in annual tex sayings
- Gairy, and hes-field motifishilly increase (30% compound annual growth) define a parce where no cause decoded
- Lead consolidation of multi-vite operations into single flatimons headquarters, including reconstinting entire finance and legal functions in this new load from consolidation yielded annual seeings of \$2 million.
- Own and course 3-war strategies plan, methology go-to-market strategies and new product launeurs.
- Developed scienting primation compensation plans
- Not eganed compact through less of accord torgotal customer (20% of resonance), manufamme converte profitability and passifice cash. Tree: Nogar and cook Hagemer conservation in some customers, the annual tree mentioning are
- Buil, world-okes Firence ergerication while establishing compens's firence, are manuage reporting, compliance and
 risk management functions.
- Devoluted sophisticated annings models which provide insightful vision into furnite forecasts.
- Created comprehensive reporting process for bound of encours and shareheaders; consumate all heard of director meeting convines

Iza Inc., Foster City, CA

150 200 - July 2001

Directed all Finance operations for Visu incomposate functions; including Fescutive, Finance, Ride, Legal, Strategy and Jurran Resourcest, with total annual expenses obtained to NOO rail from Directed shall of for exponsible for all, vise, International management operating global analysis and Rossessing processes.

- Emanda lend for Visa Inc. manyor and IPO.
- Nageuratee Tustimelogy and Trackmark agreements between Visc Iris, and Visa Europe
- Stream and financial planning process reducing gramathy forceast proportion by 33%.

What makes a bad CV



- Cluttered look and feel, characterized by long sentences, multiple columns, and very little white space.
- Poor layout that did not draw the eye down the page i.e. little use of section/job headers to catch the eye.
- Evidence of keyword stuffing—while this strategy can help for automated resume screening, a successful resume will ultimately have to be read by a real person. Keywords should be presented in context.

"Bad" Example

Strong concentration on

relatively few areas—

on the part of the

sheer volume of

information being

presented.

likely a coping strategy

recruiter to deal with the



CHRIS J. ANDERSON

m) 917-750-6028 · anderson 199570@gmall.com

ADV TISING EXECUTIVE

Prover success in developing lead manufacture high-impect marksting plans for multi-bit for do let grands in Lypercompile aver markets with throng experts as it or ecommunications and learnallogy. Over 21 years of reparts or across all locks of medicarded in it, after a find product marketing with deep knowledge many to lengther and Strong track monod for delicening on primary bus nose), gets in this beginning from generation, or quismor, churn, market share and revenue/grofit growth. An impositive manceting strategist the that solved multiple business problems with creative thing be and propen managerial stills.

consisse B. - reach to and Secretary

- Compet are Ancies in a WOT Planning.
- Prospect / Customer Research | Insights September
- · Bristo Strategy 9 Fr (19 Manager et
- Product upunch & life Cycle Management
- Mass Media (TV, Racio, Princ, Digital, CC+, Local)
- 10 pt. Advertising \$ Workeling (Asplay, Vidoo, Search, Vidole,
- Seria, Mathemicana, ent, decingagementi-
- D of Marketine DM, Erral, FS, ADVO, DRTY, CTM;
- CSM Con + I Stream Developm -r. S Management Strategic Portnerships and Sponsorship Management - Agency Identification & Management

ONAL EXPERIENCE

Selected to lead strategic marketing of ontation or sing new FIOS internet 8. TV at beciliber growing of thin Verizon's urbanfocused to DU (Multi-Decalling Unit) market which accounts for BUV of the FUS opportunity. Specifically, bar, a team of 20 embloyees and a nine of advertising agencies to develop strategic plans for resoning as each of any product tales, customer lost ty and upsall sto Feavy emphasis an direct marketing, hyper-ocal engagement and errors channel. management. Accountable for a \$15 million marketing or dget and management of \$2 billion in annual revenue within fac Wireling business crassion.

- Described, built and manage is inquisitional country marketing angests and call agencies.
- Established a section in the end small on the place per 25 is mortalizing reports with a tomorphism and the distribution exponent.
- Super supported the control by 1656 feet man from and respect to the 50 ags by first the quartities? 2015

Verizon - Director of Northeast Marketing [Ballang Ridge, NJ & New York, NY]

tool all consumer and small bus most marketing efforts across multiple product into for Verizon's wireling business in the Northeast Region including 10% DSLS. DirecTV with accountability or growing revenue for a \$4.5 pillion division of the cusiness. Span of reacons bility included strategic clanning, business pion development, multi-media monseting efforts and innove live local engagement and experiential marketing.

- Lounded (30) Guardem Internet across Verlood's Nextheost degran delivering 20% concurred one perecipation in first year. Designation delignation between this described purpose point product offer promotive of philipson for talks to the conditional
- Minnest Data subscribers which demoned 195% ever safer target Rack- god \$20 million budget in strutegic charlioting abons aidhiga deswaring a 4.2 BCN (NY Mate. NY Jees, INT Glacts, New
- Consistency reference CX marriedy revenue grounds convening targets for the thirtheon region of the limiters.

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Global Mark ting

Entervise & StaS Marie ting ~ Portfolio Strategy ~ Solutions Management Expertise Defining Inhitespase Experiturities & Dilling New Market Category Creation ught Leader in the Entermise Software Space with Experience Spanning Global Marketing, Product Management, Technology Innovacion, Selec Enablement & Porce o Ground at Industry-Leading Firms

Experienced marketing strategics with record on a court building and developing teams to execute linearable, istrategic, integrated maths, ny compagnit, let, build brend in globel competates merkets, apur exponente invente encionalit, growth, deliver superior ROB, and deliver thousand a submara pools. Robutte other with above that wome of manchin and above content, after thousand more rope and in an inglit became in somight, and thought of the continue of these, increase and every more in any and somi idedenship skills. Requited to leading companies due to unlougitions of product and market skills and CPA ibediground.

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2012 Marketing Dest Practice Award for SAP Fast Facts and Global Customer Ambassador 2012 Mannetonia Dest Produce Award for SAP Test Tacts and Liobal Customer Am Beastwider 2011 SAP Collisioner with Mannetonia Award for Mannetonia Mallonia. ESPA Punial. Logo, and Lenovo 2015 SAP bad Inchesti Systems and Riethelia For Accessing Applications in user Intent. Hedeling Recognized by The Mail Stree. Pournal, Mannetonia That Matters Award, Marke for The Intent Maskers Review.

Site provide contrage Child Burbelling & CTH Land of Studie jok e Nation (so Harbeling » Denote of Index on Marcelling » Make. Electric Paulinia, Make Studies e da disce « Moss A. Joyne Studies) Number » Sales Albarelling Albarelling (soundities I tredite vice obtain Demand Comercial Studies » Compagnication of Arbarelling automotion » (Asserting & Post Child Differentiation = 9000 = Digital & Social Reviews Strong New Education International Special ground

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Control of the second of the Consulting LLC. San Fannacio. Un and prove of which is fining powering shield seed a function providing plants, connect go excitigo, and we address, other throughout Jacobs to Electrica of Electrica seed to be an Analysis and company class, which post entry and multiple property to developing immodule sout our large enerts avoice a broad range of marks, by and community that undons, including CCO speed in a research of the second speed in the

| Dutosm, Inc., San

Took our pany to the new level of business intown by straing company generation, sales enablement, events, and global eventness compage: Nameged global mark string team of 20 across the US and UE and developed as passion plans into Europe. For each will work the earn confine \$42M series C funding on resolved as a so easiet-gy or volume.

- Developed new a reduct marketing ordentection focused on once price accounts in his cata pictisms and worked with
- There was resident and in three exemplor in media constitution as convex and enterprise accounts Launched new core product line for the first lime in company's his air.
- Luit, pixtail ero generatur program that quiedy grew qualified leads from 30 to 1,000 qualified leads per month.
- Directed board identity refres it is noting co-to the remedy of the terror creat or intropet markets.

Chief Marketing Officer & Chief Product Officer | Attensity, Inc., Fac Altr, Ct.

Decades: Business gist and new corporate strategy for this leading provider or social year-yield applicators and congecoment and year-in sural CAS. Personal Case in sural CAS. Managed 1.5-mainber marketing and product from across the US and Europe. Vessilies sol made og autom for and bad generalies.

- Clearly similable plan for new and collection collection in a real wards, wor the with product, development, soles, and resource teace traced greening environment in whategrand opticions from a beginning tissue-by-risi salutegi alignment with cales and pustomer meetings.
- Setured strategic perturbation provide advanced clotel in state intelligence, removability
- Deach per new equate bound your suid me first a egy for website long, a conformal.
- Question innovative sustainer strikes high larning key customers, their innovation, and their use of Attendity's products.

Vice President, Innovesion Marketing | SAP (acquired BusinessObjects), 7alo A10, 14

Recruises and promoted in rough PP rober in concerns stretagy, market portion stretagy for product group, from the concernment of a market portion stretagy for product group, from the market product and sold product group. Euclines strategy and field enablament team in Solution Ranagement preparation responsible for multibliom-dollar perdate. Specifiedder enterprise per principe management, inartest strategy, competitive intelligence, accuracy indicates a product responsibilities. in early keyssomen in soling, in example ballership Avas, and an initial masks susteny. For next, illipse awards and warmends, sus-

What is the best structure



- Name & Contact Details
- **Mission statement** (2-3 lines, who you are, what you're looking for)
- Education& Qualifications
- Employment (Job title, Organisation, Location, Dates, Skills gained, Evidence, Quantification, Achievements)
- Additional skills (e.g. IT, Software, Languages)
- 2 pages (max)
- 3 pages acceptable for Academic CVs

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EDUCATION

London School of Hygiene and Tropical Medicine, MSc Nutrition for Global Health

2017-2018

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Oct 2015-July 2017

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- Leadership: as leader of a team of six I was responsible for determining the strategic direction of a long-term project in Eastern Senegal, including securing buy-in from donors and the NGO's head office team
- Monitoring and evaluation: established a robust framework for evaluating the project's outputs, leading to three years' renewed funding after the initial one year grant
- Building partnerships: The Action on Hunger model is based on partnering with local organisations and I developed strong
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- Communication: As well as developing relationships with local community leaders I reported directly to donor agencies, with my monthly reports directly contributing to the renewal of our funding

Green Shoots, Programme Worker

Dec 2009-Sept 2015

Green Shoots is a small NGO working in Sub-Saharan Africa to facilitate community-led agricultural projects. I was placed in eight different locations for periods of 1-6 months each, also spending periods of time in the London head office.

- Cross-cultural communication: I was responsible for guiding and training new members to ensure all our activities and interactions were culturally sensitive
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Partners in Development, Vice-President

Sept 2007-May 2009

Partners in Development is a student-led society which builds links between SOAS students and NGOs to facilitate knowledge exchange through student voluntary placements and activities

• Empathic skills: Internship intermediary for 3rd and 4th year academic students through listening to students' preferences and

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Primark, Customer Service Assistant

Nov 2006-Aug 2008

- · Communication skills: resolved customer queries and complaints
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ADDITIONAL INFORMATION

Languages: English (Native), French (Fluent spoken/intermediate written) Spanish (Conversational)

IT Skills: Good knowledge of MS Office (Word, PowerPoint & Excel) and SPSS

INTERESTS

Field hockey, running, winter sports, reading, social activities with family and friends, music, travelling

REFERENCES ON REQUEST

How do you know what to write on your CV



Take the job description / person specification...

What we're looking for:

- minimum predicted 2.1 degree in any discipline. Those from numerate disciplines are especially encouraged to apply
- research and analysis skills
- project management skills
- organisational skills to meet deadlines and work under pressure
- presentation and influencing skills
- leadership and teamwork skills

How do you know what to write on your CV



 Reverse engineer the information from the 'person spec' and map it directly onto your CV

Person Specification section of JD

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Your CV

Education

University College London – MSc Management

2017-present

1-year masters course that covers the key areas of accounting; finance; organisational behaviour; decision and risk analysis as well as business strategy.

Kings College London – BA Geography

2014-2017

Achieved Grade 2.1

My degree dealt with the impact of human beings on the environment especially in relation to consumer behaviour and how it can be influenced. **Relevant final year options:** the effect of IT on post industrial economies, quantitative research techniques and project management units. Relevant skills gained:

 research and analysis: compiled a questionnaire and analysed around 200 'in-person' and telephone interview responses. Utilised complex statistical techniques (SPSS) to analyse data as well as creating excel-based pivot tables and graphs. Incorporated supporting results into a 40page dissertation report on issues relating to immigration.

Use This Skills Dictionary



Use the Harvard University Competency Dictionary to identify and showcase your relevant skills.

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PERFORMANCE MANAGEMENT PROCESS

Ability to Influence

Uses appropriate interpersonal styles and techniques to gain acceptance of ideas or plans. Effectively explores alternatives to reach outcomes that gain the support and acceptance of others.

Key Actions

- Opens discussions effectively Describes expectations, goals, or requests in a way that provides clarity and excites interest.
- Develops others' and own ideas Presents own ideas; seeks and develops suggestions of others.
- Builds support for preferred alternatives Builds value of preferred alternatives by relating
 them to others' needs; responds to differing views by emphasizing value; articulates problems
 with undesirable alternatives.
- Facilitates agreement Uses appropriate influence strategies (such as demonstrating benefits or
 giving rewards) to gain genuine agreement; persists by using different approaches as needed to
 gain commitment.

How do you write high-impact sentences



Skill: Evidence + Quantification

Project management: designed and delivered an impact strategy work package for €4m innovation grant with the European Commission

Putting it all together looks something like this...



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REFERENCES ON REQUEST

Resources



- CareerSet to check your CV <u>here</u>
- CVs section on LSHTM Moodle <u>here</u>
 - Example CVs
 - Information sheets
 - Tip videos
 - These workshop slides & recording
- CV Video (UCL Careers): 8 Steps to a Spectacular CV
- Skills dictionary from Harvard <u>here</u>
- Prospects.ac.uk (CV examples and Cover Letter advice)

Forthcoming events



See the Careers Moodle page '<u>Forthcoming workshops and events</u>' for full information.

We value your feedback



Please complete the feedback form – the link is in the chat

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Thank you for your time!

And now let's move to your questions....

