# Getting into Management Consultancy

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### We are here to help







Fiona Telford – Careers Consultant Mondays & Tuesdays Josh Phillips – Careers Consultant Wednesdays, Thursdays & Fridays

### Contact us on careers@lshtm.ac.uk



- Please keep mics on mute unless you'd like to ask a question
- Do please use the chat box
- Trouble with sound? Trying leaving and coming back, try a different browser
- The session will be recorded and put on Moodle

## What we will cover



- What? (is Management Consultancy)
- Who? (are the Management Consultants)
- Why? (might you consider Management Consultancy)
- How? (do you get in)



# What is Management Consultancy?



- Analysis of a business or area of business to suggest solutions and improvements.
- Specialist expertise or objective viewpoint.

# A definition of management consultancy from the Institute of Consulting

 The provision to management of objective advice and assistance relating to the strategy, structure, management and operations of an organisation in pursuit of its longterm purposes and objectives. Such assistance may include the identification of options with recommendations; the provision of an additional resource; and/or the implementation of solutions.





- 'Big Four': Deloitte, EY, KPMG, PwC;
- Top tier strategy consultants: McKinsey, BCG, Bain;
- Other large commercial firms: Accenture, Newton, Oliver Wyman, A. T. Kearney (and many more);
- Specialist/niche firms some examples with health focus: Evidera, Costello, Aquarius Population Health, Bazian, Carnall Farrar, IQVIA, Kantar Health, ABT Associates, Dalberg

# Why?



#### 3. Long-term purposes and objectives:

plans for expansion, change, efficiency improvements/ savings

- 1. To provide **objective advice**:
- Assess current situation
- Research options being considered
- Analyse and evaluate evidence

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2.

- Strategy: looking forward
- Structure, management and operations: proposing changes

### 4. Identification of options with recommendations:

- Pulling evidence together, writing/presenting reports
- Making proposals

# Developing transferable skills



- Benefit from training/development
- Transfer skills to other organisations

"We use a business-minded approach to shape healthcare markets to reduce the costs of lifesaving medications, diagnostics, and other health products in low- and middle-income countries. We work with governments to reform their health systems, targeting areas where current approaches are failing, moving too slowly, or at a scale that leaves too many dying or suffering needlessly."







- Grad schemes deadlines imminent for next September entry
- 'Experienced hire' (year-round recruitment)
- Direct approaches (smaller consultancies)
- One-off projects

### Am I what they are looking for? Example:



Get In Touch

Q



Along with our shared mission, these six values unify our teams and shape the company — outlining what we believe in and how we behave:



#### 1. Be passionate about healthcare

We are driven by a deep commitment to improve and transform healthcare systems.



#### 2. Build trusted relationships

We develop lasting relationships and are seen as trusted advisors to our clients.



#### 3. Create possibilities

We create energy for change by bringing fresh and pragmatic perspectives and approaches.



#### 4. Respond with agility

We are nimble in responding at pace to complex and evolving needs.



#### 5. Be courageous

We have the courage to do something different and stand up for what we believe in and the humility to listen and learn.



### 6. Support and develop ourselves and each other

We collaborate and bring out the best in ourselves and each other.

# Typically, firms look for



- Experience
- Communication skills
- People skills
- Problem solving
- Analysis
- Confidence
- Impact
- Initiative and motivation
- Commercial awareness

### **Client relationships are very important!**

### The tricky one – commercial awareness



- Understanding the business world and how it's affected by political and economic issues.
- A firm grasp of what's currently going on in the consulting industry.
- Knowing how to approach situations in a commercially practical way.
- Internal factors what the business does, what matters to its customers/clients, what makes it successful.
- External factors understanding the industry in which it operates (trends, what competitors are doing), economic climate, developments in technology, environmental issues, government policy and initiatives.



Experienced hire?

• 2-3 years (or more) in a role using similar skills?

What kind of firm?

- Want to focus specifically on health?
- Need a work visa?
- Interested in high-level strategy?



Client-facing or more analytical role?

Talk to people in the consulting industry - look on LinkedIn and LSHTM Connect for LSHTM alumni.





Applications – 'speak the language' of the sector in your CV/application;

Online tests (numerical, verbal reasoning, personality);

Interviews (background, case interviews, strengths based, competency);

Assessment centres (group work, presentations, aptitude tests).



Inside Careers Guide to Management Consultancy

Recordings (key insights from alumni and employers): Amira El-Houderi (EY) Natalie Moyen (Mott MacDonald) Recordings of employer talks: Costello Medical

<u>Options</u>

# Application resources



Interviews:

### **BCG interview resources**

Interview resources on Moodle including:

<u>eCareersGrad</u> modular, video-based interactive interviews course

# Interview Stream – further interview resources (use LSHTM login)

<u>Caseinterview.com</u> (external resource)



"The case study will feature a business problem that you will seek to solve during the interview. It will not require extensive knowledge of specific industries or processes and some cases have no right or wrong answers. Your questions and thought processes are more important than coming up with an actual solution." (BCG)



'When answering case study style questions, make sure you communicate your thought process clearly so your interviewer can understand how you got to your answer.' - L.E.K. Associate, Durham Alumni.

'Find a case study partner to practise with. Real-life interviews are a rather different experience to what you read in interview guides!' – L.E.K. Associate, LSE Alumni.

'Practice, practice, practice. Get comfortable doing cases and with multiplying and dividing.' – L.E.K. Associate, Imperial Alumni.

'Be ready to be confronted with questions about industries you have probably never heard about. It is all about asking relevant questions, showing good reasoning and being confident.' - L.E.K. Associate, Stockholm School of Economics Alumni.



# Go to Moodle > Applying to jobs and further study > Interviews > <u>eCareersGrad</u> (login with LSHTM email):

#### (3) Master the Commercial & Consulting Case

- 15+ video-based answers showcasing what good looks like (and doesn't) for case scenarios including market sizing, market entry and revenue growth
- recruiter answer scoring guides and illustrated answer structures for handling the case introduction, issues
  analysis and dealing with the numbers
- · guides to case 'frameworks', financial concepts and mastering note-taking
- practice (partner) cases with model answers

### Have we covered?



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Questions? Feedback forms



### Feedback form



<u>https://forms.office.com/Pages/ResponsePage.aspx?id=oaKtcild7U6xlPh0V3</u> <u>cUnib6FT5JU2lKm1h1jmhk5TFUQ1NBQ1gyMkZNTEdINjBKM0tJQjQ3MlNTSy</u> <u>4u</u>

# What else is coming up?



• UCL Management Consultancy Careers Fair – Wednesday 11th October 16:00-19:00 at UCL. 20 tickets, now sold out.

Lunchtime workshops coming up (13:00-13:30pm):

- The UK Public Health Training Scheme (Registrar Training), Tues 17 and Wed 18 Oct
- Planning your next step How to get started, Tues 24 and Wed 25 Oct
   Analysis Group – Careers Information Session, Thurs 26 Oct
- Genesis Analytics Careers Information Session, Fri 27 Oct
- Careers with UN Organisations, Wed 1 Nov

See the full programme on Moodle <u>Forthcoming workshops and</u> <u>events</u>